



DUTY GB CONTROL ACCOUNT

UNIT 1, HORTON ROAD
SOUTHERN HUB
COLNBROOK, BERKSHIRE
SL3 0BB

Date : 20.04.2026
Subject : DISPUTE CASE
REGISTERED
Case ID : 111403994

For Invoice Enquiries

Telephone: +44 (0)3442 480 777
Mybill:
<https://mybill.dhl.com/login/>
Website:
dhl.co.uk/invoiceenquiries.co.uk
Email: ukinvoicequeries@dhl.com

Your SAP Account Number:
5300145380

Dear Customer,

We have noticed that a query for invoice AVM0774892 was opened on your account. We have registered this under our internal Case ID 111403994.

We do appreciate you raising this matter to our attention and for your continued business with DHL.

To register or access MyBill to view your invoices online, make payment or raise an invoice query, please visit:
<https://mybill.dhl.com/login/>

If you are a MyBill customer, your username is your email address. Should you have forgotten your password, please use the forgotten password option and a temporary password will be emailed to you within a few minutes.

Please note, if you wish to dispute your invoice, all queries must be logged within 30 days of the date of invoice.

For any other invoice enquiries, including a request for PPA (Proactive Paperwork Attachment) please refer to the contact details above.

Yours faithfully,
DHL International (UK) Ltd
Customer Accounting Department

This email has been automatically generated; please do not reply to this email as this mailbox is not monitored.

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