

**Subject:** [!DPW-339-23899]: Your MyUKFast area has automatically locked  
**Date:** Wednesday, 12 January 2022 at 12:20:03 Central European Standard Time  
**From:** UKFast Accounts  
**To:** Neil

Your MyUKFast area has automatically locked  
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Ticket ID: DPW-339-23899  
URL: <https://service.falkcoppercookware.com/staff/index.php?/Tickets/Ticket/View/67084>  
Name: UKFast Accounts  
Email address: [invoicing@ukfast.co.uk](mailto:invoicing@ukfast.co.uk)  
Creator: User  
Department: Neil's Email  
Staff (Owner): -- Unassigned --  
Type: Admin  
Status: Open  
Priority: Normal  
SLA: Default 12 Hours Plan  
Template group: default  
Created: 12 January 2022 11:20 AM  
Updated: 12 January 2022 11:20 AM  
Reply due: 12 January 2022 11:20 PM (12h 0m 1s)  
Resolution due: 14 January 2022 11:20 AM (2d 0h 0m)

UKFast Accounts (invoicing@ukfast.co.uk) replied with:

Hi Neil and Accounts,

Your account is now suspended due to the unpaid balance of £528.12

Please contact the accounts team on **0845 458 3535** immediately to make payment and get your account unlocked, and access to technical support reinstated.

Alternatively please arrange payment by one of the methods below.

### **Credit Card**

You can still access the billing section of MyUKFast to [pay by credit card](#) immediately.

### **Automatic Bank Transfer /BACS**

We'd also like to let you know that our bank details have changed.

If you pay by BACS or Standing Order, you will need to update your records and use these details going forward:

Name: UKFast.Net Ltd  
Sort Code: 01-10-01  
Account No: 69548579

Please use your customer reference UKF24618 in the reference so we can allocate your payment.

## **Cheque**

Please make your cheque payable to UKFast.Net Ltd.

Send your payment to: Accounts Department, UKFast.Net Ltd, UKFast Campus, 1 Archway, Manchester, M15 5QJ.

## **Direct Debit**

Why not make life easier and pay via Direct Debit, it only takes a minute to [set up online](#).

You can also setup over the phone or [download the mandate](#), sign and post it back to us.

Kind Regards

Rebecca Fenn  
Credit Controller

<http://www.ukfast.co.uk>

(dir) 0161 215 3722

(f) 0870 458 4545

signature\_logos.png

UKFast.Net Limited, Registered in England

Company Registration Number 3845616

Registered office: UKFast Campus, Birley Fields, Manchester, England, M15 5QJ

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Staff CP: <https://service.falkcoppercookware.com/staff>