

Falk Culinair



MTK-898-38051: Dedicated servers

Department: Neil's Email**Owner:** Neil Corke**Type:** Admin**Status:** Open**Priority:** Normal**Created:** 13 January 2022 01:31 PM **Updated:** 20 January 2022 03:52 PMPosts

Neil Corke

Director

Good afternoon Oliver, and a belated Happy New Year.

(Staff)

I wanted to catch up with you before Christmas about the Unity server which I believe has now reached the end of its contract, but did not have time.

Also do you know which account the attached message relates to? So far as I can see we have made payments every month for both servers with UK Fast, and as I ordered these myself am certain our GBP payment cycle were discussed when the orders were placed.

I am around until 5pm today if you want to give me a call – 0203 637 2940, but only in the morning tomorrow as I will not be working Friday afternoons this year as I am finally moving towards semi-retirement.

Kind regards,

Neil Corke

Director

Posted on: 13 January 2022 01:31 PM

Neil Corke

Director

Good afternoon Oliver,

(Staff)

I refer to my email of Jan 13, a copy of which I am including below, and to which I have received no response.

I hope this non-responsiveness is not the new approach to customer service at UK Fast following the departure of the founders and subsequent takeover by an equity vulture fund last year!

I would like to see both matters outline in my e-mail resolved soonest, and look forward to hearing from you shortly.

Kind regards,

Neil Corke

Director

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