

Friday, January 5, 2024 at 13:06:45 Central European Standard Time

Subject: RE: VPS Cloud Server
Date: Wednesday, 20 December 2023 at 16:21:19 Central European Standard Time
From: Louis Trainor
To: Neil
Attachments: image001.png, image002.png

Hi Neil,

Thank you for being so understanding over this busy period.

Does any date work for you in the new year? If you have a preferred day towards the end of the first week/ start of the second that would be helpful, and I will organise the call.

Kind regards, Louis

From: Neil <neil@corkeweb.com>
Sent: Wednesday, December 20, 2023 8:56 AM
To: Louis Trainor <louis.trainor@ans.co.uk>
Subject: Re: VPS Cloud Server

This email originated from outside of the company. Do not click links or open attachments unless you know the sender and know the content is safe.

Good morning Louis,

Thank you for your email.

Whilst I would obviously prefer to have seen these long-running problems resolved sooner, I appreciate that Christmas is only a few days away and will therefore discuss this with you, and your director in the New Year.

Please confirm that whatever "automatic lock" has been placed on the Unity account has been removed in the meantime. We are not responsible for the invoicing errors, or the delay in correcting these by your accounts department, and in the circumstances consider that message highly objectionable.

Kind regards,

Neil Corke

From: Louis Trainor <louis.trainor@ans.co.uk>
Date: Tuesday, 19 December 2023 at 11:02
To: Neil <neil@corkeweb.com>
Subject: RE: VPS Cloud Server

Hi Neil,

Thanks for your email, I hope you are feeling much better from your time in hospital.