

Yvonne Boels
558, Chemin de Saurin
Mouans-Sartoux
Alpes-Maritimes
06370
France

August 4, 2014

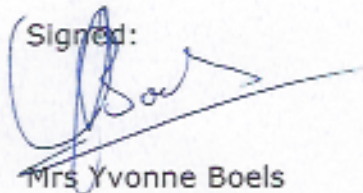
Falk Culinair
European Sales
145-157 St Johns Street
London
EC1V 4PW

Dear Sirs,

Order Number 200095

I am writing to confirm that the purchase from you for 1 007.82 € on May 02, 2014 with my Visa card ending ****6915 was transacted by myself and disputed in error.

Signed:

A handwritten signature in blue ink, appearing to read 'Y. Boels', written over a horizontal line.

Mrs Yvonne Boels