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Customer Service: 0800 148 8907

Dear Mr Shannon,

We are delighted that you have decided to join us online at [FalkCulinair.co.uk](http://FalkCulinair.co.uk)

We promise to do our utmost to provide you with the best online shopping experience possible. If you have any questions, you can reply to this email or contact us anytime at [customer service](#).

Every product purchased on our website comes with our **copper-bottomed guarantee**. If you are not totally satisfied when you receive your Falk Copper Cookware, you may simply return this to us for a full, no-questions-asked refund.

In addition, all our products carry a lifetime warranty against any manufacturing defects.

Kind regards,

*Carol Corke*

[www.falkculinair.co.uk](http://www.falkculinair.co.uk)

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